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Patients,

We do need your help to reduce number of appointments not kept by patients:

DOCTORS

Number of Doctors Appointments **NOT** kept by patients equates to **13.5hrs**, lost surgery time or **79** lost appointments per month.

NURSES

Number of Nurses Appointments **NOT** kept by patients equates to **13hrs**, lost surgery time or **76** lost appointments per month.

HEALTH CARE ASSISTANTS

Number of Health Care Assistants Appointments **NOT** kept by patients equates to **4hrs**, lost surgery time or **21** lost appointments per month.

To help us reduce these figures please cancel your appointment at least two days before due date if you are unable to keep your appointment. Thank you.

DR M. WENDY EVANS | DR DAVID S. FAIR | DR DAVID C. HARTLEY | DR JULIA M. ALEXANDER |
DR W. JOHN LOCKETT | DR NICOLA J. GILL | DR ANTHONY C. PEGRUM | DR J. BENJAMIN
SHORTEN | SALARIED GP DR RACHEL GRAINGER | PRACTICE MANAGER MRS DANA HOMER

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