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Understanding continuity of care at Jorvik Medical Practice

One of the questions in the recent Patient Survey carried out by the Practice in accordance with government requirements, asked about satisfaction with 'continuity of care' provided by the Practice. When the results of the Survey were discussed in the Patients Forum, we realised that the meaning of 'continuity of care' could mean different things to different people. We decided therefore to ask you, the patients, what you think 'continuity of care' means to you.

Please indicate which statement best reflects what continuity of care means to you:

- Being able to see the same doctor every time you come to the surgery for whatever reason
- Being able to see the same doctor every time you come to the surgery with a particular illness, or problem
- Being able to see a doctor or nurse at the Practice as and when needed, safe in the knowledge that they will have access to your medical history and will be able to check this as needed so as to provide continuity with what has happened before
- Please add your comments here on your understanding of 'Continuity of Care'

Thank you for taking time to fill in the questionnaire. Send your reply to either surgery for the attention of Mrs. D. Homer, Practice Manager.

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