



# Jorvik Medical Practice

## Newsletter Summer 2007

**Practice Manager**  
Mrs Dana Homer

**Partners**

Dr Wendy Evans  
Dr David Fair  
Dr David Hartley  
Dr Julia Alexander  
Dr John Lockett  
Dr Nicola Gill  
Dr Tony Pegrum  
Dr Ben Shorten

**Salaried**

Dr Rachel Grainger

**Registrar**

Dr Ben Claybrook

**Nurses**

Bev Crapper  
Alison Marshall  
Jan Jones

**Appointments**

8am – 6 pm

**Visit requests**

call before 10.30

**Results**

call after 10.30

**Urgent Out of Hours**

0845 056 8060

**York Hospital**  
631313

**Social Services**  
York  
613161

**Citizens Advice**  
636066

**NHS Direct**  
0845 4647

**Registrar Births & Deaths**

### **ELECTRONIC RECORD TRANSFER BETWEEN GPs**

Your GP medical records are now almost entirely recorded on computer but if you changed to a new GP practice, there was no way of transferring the records, other than by transferring to paper or storing as a text file on a disk – until now. Some years later than expected we will soon be able to send and receive your medical records to other GP practices across the country. Although this process uses the NHS Spine to transfer data, no medical information will be stored there; your records will be only be held by the GP surgeries. The NHS spine is a central database that currently holds names, addresses and dates of birth for the whole population. Sometime in the future the government intends that medical information about you is stored on this central database. The medical profession has concerns regarding access and security to this information and if you do not wish your information to be downloaded please let us know and we will mark your record accordingly.

***Would you like to receive the practice Newsletter by email?  
If so please give your email address to one of our staff.***

### **WITHDRAWAL OF SOME SERVICES**

We are no longer able to offer a couple of services to patients, although it will only affect a small number of you. The Primary Care Trust (PCT) has withdrawn funding for newborn baby checks and certain complex dressing procedures. The PCT presumably would like us to continue doing them for free. At the risk of attracting "greedy GP" comments we feel it is important for us to state our case. GPs are not salaried but each practice is a small business with GPs sharing the profits. They have to cover all the expenses of running the business including premises and staff costs. We receive money through a complex system of fees for providing services to the NHS, paid by the PCT. Much media coverage was given to big pay rises to GPs a year or so ago, but little has been said about the 0% rise this year, effectively a pay cut as our expenses have continued to rise. There is also much uncertainty about the future, with the many changes to the NHS. In view of this, we feel we have to make a stand to protect our position. We strongly feel that this is ultimately in your interests. GPs do have a strong sense of vocation and want to work for their patient's best interest.

## ARRIVALS AND DEPARTURES

We recently said goodbye to 2 members of our reception team. Louise left in March after 6 years with us and Carolyn in June. We wish them success and happiness in their new jobs. We are delighted to have added Lucia and Anna to the team.

Two new doctors are also on the scene. Rachel Grainger, joined us in June. Rachel works Monday, Wednesday and Thursday at Woolpack House.

Dr Peter Taylor is a GP returner who has joined the practice for a few months for his refresher placement.

Our GP registrar Ben Claybrook leaves us at the end of July and will have completed his training programme. He will be returning to do some locum sessions covering holidays.

Our next GP registrar will be Abid Khan.

*I moved to York in 2000 from Scotland and have settled well and bought my first house near the town centre in 2001. My main hobbies and interests are spending time with family and friends, cinema and I am currently studying on a short course with Learn Direct. I joined the practice to enable me to work directly with the public and be in a more caring profession.*

Anna

*I moved to York 10 years ago with my husband who is a local boy, born and bred. We have 2 small children who occupy most of my energy but now they are both at school it is time to rejoin the adults. I also have an interest in children's toys, helping to run a traditional toy store on Gillygate plus housework, an allotment and an unhealthy interest in American crime fiction.*

Lucia

*Originally from Carlisle, Cumbria I have lived and worked in York for the last 7 years. I qualified in 1994 at Liverpool University and did my GP postgraduate training in Merseyside. I am married with 3 kids which fills my free time! I am interested in all aspects of children and women's health.*

Rachel

*I was a GP in Yorkshire in the past and left practice to work in industry to support the development of healthcare services in the private sector. I graduated from Leeds University in 1987 and have lived in York for 10 years. I am married with 4 young children which means I am always keen to get back to work on Monday mornings!*

Peter

## OUR ONLINE SERVICES

Many of you are using our website to book appointments and request repeat prescriptions. One recent improvement is that you can now request items that are not on your repeat list. Some drugs such as those used for arthritis and other conditions require careful monitoring and are not added to your repeat list. Until recently there was no way of requesting these online unless you also requested an item that was on your repeat list. This has now been corrected. If you would like to know how to use the online services then please speak to any of our reception staff.

**MEDICAL STUDENTS:** We continue to work with Hull York medical school in the training of medical students. We have third year students spending a session a week with us sitting in with doctors. From August we will have fifth (final year) medical students with us. One student will spend 7 weeks attached to us. They will have their own appointments although all consultations will be monitored by a doctor. Your cooperation is of course entirely voluntary but invaluable to their training.